

The entity responsible in the sense of the General Data Protection Regulation and other national data protection laws of the EU member states as well as other data protection regulations is:

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The data protection officer of the responsible entity:
René Rautenberg GmbH
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Email: datenschutz@witte-pumps.de

§ 1 General

We will process your personal data (e.g. title, name, address, email address, phone number) solely in accordance with the provisions of the German data protection law and the data protection law of the European Union (EU). The following provisions will inform you, besides the information about the processing purposes, recipients, legal bases and storage periods, also about your rights and the controller for your data processing. This privacy policy applies only to our websites. If you are directed to other sites via links on our pages, please familiarise yourself with the respective use of your data there.

§ 2 Contacting

(1) Purpose of processing

Your personal data, which you provide to us by e-mail, contact form etc. we process for the answering and handling of your inquiries and possible order processing. You are not obliged to provide us with your personal data. But without your e-mail address we cannot process your request.

(2) Legal basis

- If your explicit consent is given for the processing of your data, the legal ground for this processing is set out in Art. 6 (1) (a) of the GDPR.
- If your personal data is processed for the purpose of contract performance, the legal ground for this processing is set out in Art. 6 (1) (b) of the GDPR.
- The legal ground for all other cases (especially when using a contact form) is set out in Art. 6 (1) (f) of the GDPR.

You have the right to object at any time to the processing of data which was performed according to Article 6 (1)(f) of GDPR and which does not serve direct marketing for reasons arising from your particular situation. In the case of direct marketing, however, you may object to the processing at any time without stating any reasons. Right of objection via email: datenschutz@witte-pumps.de.

(3) Legitimate interest

Our legitimate interest in data processing is to communicate with you in a timely manner and to answer your queries cost-effectively. If you provide us with your address, we reserve the right to use it for direct postal marketing. You can protect your interest in data protection by transferring of data efficiently (e.g. using a pseudonym).

(4) Recipient categories

Provider of hosting, service provider for direct marketing, employees.

(5) Duration of storage

The data will be deleted as soon as it is no longer necessary to achieve the purpose for which it was collected. However, if a contract is concluded, the data required under commercial and tax law will be retained by us for the periods specified by law, i.e. regularly for ten years (see § 257 HGB, SECTION 147 AO).

(6) Right of revocation

You have the right to revoke your consent for processing at any time in compliance with your consent.

§ 3 Contact form and email contact

There is a contact form on our website that can be used for electronic contact. If a user accepts this option, the data entered in the input screen will be transmitted to us and stored.

This personal data includes: First name, Surname, Title, Email address, Phone number

During the sending process, your consent is obtained for processing data and reference is made to this data protection declaration. For the time being, this data will not be disclosed to third parties in this context. The data is used exclusively for processing the conversation.

The data will be deleted as soon as it is no longer necessary to achieve the purpose for which it was collected. For the personal data from the contact form input screen and the data that was sent by email, this is the case when the respective conversation with the user has been completed. The conversation will have ended when it is evident from the circumstances that the matter at hand has been conclusively resolved. If a contract is concluded, however, we will store the data required under commercial and tax law for the legally specified periods, usually ten years (cf. § 257 HGB, § 147 AO). The user has the option of revoking his or her consent to the processing of personal data at any time. A user who has contacted us by email can object at any time to the storage of his or her personal data. It will not be possible to continue the conversation in this case.

§ 4 Information about cookies

We use cookies to make our website more user-friendly. Some elements of our website require that the calling browser can be identified even after changing pages. When calling up our website the user will be informed by an info banner about the use of cookies.

(1) Purpose of processing

So-called technically required cookies are used on the website. Cookies are small text files which are not permanently stored in or by your internet browser on your computer system and which only serve the functionality of the website. Other cookies remain permanently and detect your browser again during the next visit in order to increase user friendliness of the website.

(2) Legal bases

The legal base for processing is Art 6 (1) f GDPR (General Data Protection Regulation).

(3) Legitimate interest

Our legitimate interest is the functionality and user friendliness of our website. The user data collected by technically necessary cookies and the long-term cookies described herein shall not be used to create user profiles. That way, your interest in data protection will be ensured.

(4) Duration of storage

As a general rule, the technically required cookies are automatically deleted when you close your web browser. Permanently stored cookies have a differently long lifetime of some minutes up to several years. Cookies are stored on the user's computer and transmitted to our website. Therefore, as a user you have full control of the use of cookies. By changing the settings in your internet browser, you can disable or restrict the transmission of cookies.

Cookies that have already been saved can be deleted at any time. This can also take place automatically. If cookies are deactivated for our website, it may no longer be possible to use all of the website's features in full.

(5) RIGHT OF OBJECTION

If you do not want the storage of these cookies, please deactivate the acceptance in your internet browser. However, this may limit the functionality of our website. You can also delete permanently stored data via your browser.

§ 5 Google Analytics

(1) This website uses Google Analytics, a web analysis service of Google Inc. („Google“). Google Analytics uses „cookies“, which are text files placed on your computer, to help the website analyze how users use the site. The information generated by the cookie about your use of this website is usually transferred to a Google server in the USA and stored there. However, if IP anonymisation is activated on this website, Google will reduce your IP address within Member States of the European Union or in other states party to the Agreement on the European Economic Area beforehand. Only in exceptional cases will the full IP address be transmitted to a Google server in the USA and shortened there. On behalf of the operator of this website, Google will use this information to evaluate your use of the website, to compile reports on website activity and to provide the website operator with further services associated with website and Internet use.

(2) The IP address transmitted by your browser in the context of Google Analytics is not merged with other Google data.

(3) You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website. You can also prevent Google from collecting the data generated by the cookie and relating to your use of the website (including your IP address) and from processing this data by Google by downloading and installing the browser plug-in available under the following link: <http://tools.google.com/dlpage/gaoptout?hl=en>.

4) We collect the following data on the legal basis of Article 6 paragraph 1 sentence 1 letter f GDPR:

- IP address
- Date and time
- Content of the requirements (specific page)
- Browser
- Operating system and its interface
- Language and version of the browser software

§ 6 Rights of the data subject

If your personal data is being processed, you are the 'data subject' in terms of GDPR and you have the following rights towards the controller:

6.1. Right of access by the data subject

You may ask the controller to confirm whether your personal data is processed.

In the case of such processing, you may request the following information from the controller:

(1) the purposes of the processing of the personal data;

(2) the categories of personal data concerned;

(3) the recipients or categories of recipient to whom the personal data have been or will be disclosed;

(4) the estimated period of time for which the personal data will be stored, or, if not possible, the criteria used to determine that period;

(5) the right to request from the controller to rectify or erase the personal data or the right to restrict the processing of personal data concerning the data subject or to object to such processing;

(6) the right to lodge a complaint with a supervisory authority;

(7) the right to all available information on the source of the data if the personal data are not collected from the data subject;

(8) the existence of automated decision-making, including profiling in accordance with Article 22 (1) and (4) of the GDPR and - at least in these cases - meaningful information for you about the logic involved, as well as the consequences and intended effects of such processing.

As a data subject, you have the right to be informed whether the personal data concerning you are transferred to a third country or to an international organisation. In this regard, you may request to be informed of the appropriate safeguards pursuant to Article 46 GDPR relating to the transfer.

6.2. Right to rectification

You have the right to have corrected and/or completed your personal data from the controller if your personal data processed is incorrect or incomplete. The controller has to make the correction without delay.

6.3. Right to restriction of processing

You have the right to obtain from the controller restriction of processing where one of the following applies:

- (1) if you contest the accuracy of the personal data relating to you for a period of time that enables the controller to verify the accuracy of the personal data;
- (2) the processing is unlawful and you refuse to erase the personal data and request the restriction of the use of the personal data instead;
- (3) the controller no longer needs the personal data for the purposes of processing, but you need them to establish, exercise or defend legal claims; or
- (4) if you have lodged an objection against the processing in accordance with Art. 21 (1) GDPR and it has not yet been determined whether the legitimate reasons of the controller outweigh your grounds.

Where processing of personal data relating to you has been restricted, such data may, with the exception of storage, only be processed with your consent or for the purpose of establishing, exercising or defending legal claims or for the protecting of the rights of another natural or legal person or for reasons of an important public interest of the Union or of a Member State. If the restriction of processing has been restricted in accordance with the conditions mentioned above, you will be informed by the controller before the restriction of processing is lifted.

4. Right to erasure

a) Obligation regarding erasure

You have the right to obtain from the controller the erasure of your personal data immediately and the controller is obliged to erase this data without delay where one of the following reasons applies:

- (1) the personal data are no longer necessary for the purposes for which they were collected or otherwise processed;
- (2) you withdraw your consent on which the processing is based accordance to point (a) of Article 6 (1), or point (a) of Article 9 (2) GDPR and where there is no other legal ground for the processing;
- (3) you submit an objection to the processing accordance to Article 21 (1) of the GDPR, and there are no legitimate reasons for the processing, or you lodge an objection against the processing accordance to Article 21 (2) of the GDPR;
- (4) your personal data have been unlawfully processed;
- (5) your personal data need to be erased for compliance with a legal obligation in Union or Member State law to which the controller is subject;
- (6) your personal data have been collected in relation to the offer information society services referred to Article 8 (1);

b) Obligation to inform other controllers (third parties) If the controller has made your personal data public and is obliged to erase them accordance to Article 17 (1) of the GDPR, he has to take reasonable steps, taking into account the available technology and the cost of implementation, including technical measures, to inform the controllers who process the personal data that you, as the person concerned, have requested the erasure of any links to, or copy or replication of those personal data.

c) Exceptions

The right to erasure does not apply to the extent that processing is necessary:

- (1) for exercising the right of freedom of expression and information;
- (2) for fulfilment of a legal obligation which requires processing by the law of the Union or of the Member States to which the controller is subject, or for

the performance of a task carried out in the public interest or the exercise of official authority transferred to the controller;

- (3) for reasons of public interest in the area of public health in accordance with points (h) and (i) of Article 9 (2) as well as Article 9 (3) of the GDPR;
- (4) for archiving purposes in the public interest, scientific or historical research or for statistical purposes in accordance with Article 89 (1), insofar as the right referred to in paragraph 1 is likely to make it impossible or seriously impair the achievement of the objectives of such processing; or
- (5) for the establishing, exercising or defending legal claims.

6.5. Notification obligation

If you have made use of your right to correct, erase or restrict the processing of your personal data, the controller is obliged to inform all recipients to whom the personal data have been disclosed of this correction or erasure of the data or limitation of the processing, unless this proves to be impossible or involves a disproportionate effort. You have the right to be informed of these recipients by the controller.

6.6. Right to data portability

You have the right to receive the personal data relating to you which you have provided to the data controller, in a structured, commonly used and machine-readable format. In addition, you have the right to transmit this data to another controller without hindrance by the controller, who has been provided with the personal data, where:

- (1) the processing is based on a consent in accordance with the point (a) of Article 6 (1) or point (a) of Article 9 (2) or on a contract in accordance with the point (b) of Article 6 (1); and
- (2) the processing is carried out using automated means.

In exercising this right, you also have the right to have your personal data are transmitted directly from one controller to another, as far as this is technically feasible. Freedoms and rights of other persons may not be affected thereby.

The right to data portability is not applicable to the processing of personal data necessary for the performance of a task carried out in the public interest or in the exercise of official authority given to the data controller.

6.7. Right to object

For reasons arising from your particular situation, you have the right to object at any time to processing of personal data concerning you, which is carried out based on point (e) or (f) of Article 6 (1); this also applies to profiling based on these provisions. The controller will no longer process the personal data concerning you, unless the controller can prove that there are compelling legitimate grounds for the processing that outweigh your interests, rights and freedoms or the processing serves to establish, exercise or defend legal claims.

Where the personal data concerning you are processed for direct marketing purposes, you have the right to object at any time to processing of personal data concerning you for such marketing; this also applies to profiling, insofar as it is related to such direct marketing.

Where you object to the processing for the purposes of direct marketing, the personal data concerning you will no longer be processed for these purposes.

In the context of the use of information society services, and notwithstanding Directive 2002/58/EC, you have the possibility of exercising your right to object by automated means using technical specifications.

6.8. Right to withdraw the declaration of consent under Data Protection Act

You have the right to withdraw your declaration of consent under Data Protection Act at any time. The withdrawal of the consent does not affect the legality of the processing carried out on the basis of the consent until the withdrawal.

6.9. Automated individual decision-making, including profiling

You have the right not to be subject to a decision

based solely on automated processing, including profiling, which has legal effect on you or which significantly impairs you in a similar manner.

This does not apply if the decision:

- (1) is necessary for entering into, or performance of, a contract between you and a data controller;
- (2) is authorised by Union or Member State law to which the controller is subject and which also lays down suitable measures to safeguard your rights and freedoms and legitimate interests; or
- (3) is based on your explicit consent.

However, these decisions may not be based on special categories of personal data in accordance with Article 9 (1), unless point (a) or (g) of Article 9 (2) applies and appropriate measures to safeguard the rights and freedoms and your legitimate interests are in place.

Regarding the cases referred to in (1) and (3), the data controller has to take appropriate measures to safeguard the rights and freedoms and your legitimate interests, at least the right to obtain human intervention on the part of the data controller, to state his or her own position and to contest the decision.

6.10. Right to lodge a complaint with a supervisory authority

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement if you consider that the processing of your personal data infringes this Regulation.

The supervisory authority with which the complaint has been lodged is to inform the complainant on the progress and the outcome of the complaint including the possibility of judicial remedy accordance to Article 78.

6.11. Contact

Please send all information requests, requests for information, revocations or any objections to data processing to our data protection coordinator via e-mail: datenschutz@witte-pumps.de

Or by letter to the address mentioned below (1) For further information, please refer to the complete text of the GDPR, which is available on the internet at <https://dsgvogesez.de> and our privacy policy, which can be viewed on the internet at www.witte-pumps.com. You also have the opportunity to contact the responsible supervisory authority to complain on data protection issues.

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